



arm

TF.org Groups.io status

Dan Handley
Jan 2021

Groups.io procurement timeline

- May 2020: TSC agreed they would like tf.org to adopt groups.io to replace Mailman
 - Mailman has poor archive searching, poor spam filtering, dated UI and is difficult to administer
- Sept 2020: Board approved budget for enterprise license
 - Need enterprise licence to host on own domain
 - Want to provide seamless experience for existing email users
 - Also provides other features like own branding and home page customization
 - Actually approved \$100/month including non-profit discount but tf.org probably doesn't qualify
 - Probably not an issue in practice – board is likely to approve \$200/month
- Nov 2020: Issue raised on “Community Development” Maniphest and Linaro IT
 - <https://developer.trustedfirmware.org/T846>
 - <https://servicedesk.linaro.org/servicedesk/customer/portal/3/ITS-12906>
- Dec 2020: IT ticket stalled...

Procurement issues

- According to groups.io forums, Mailman archive migration is a manual process and can only be done by groups.io support team
 - No actual documentation on how to do this
 - Timelines seem to vary wildly for other users
 - Not needed immediately but not clear if this can be done after group activation
 - Unclear behaviour when replying to a message that isn't in groups.io
- During switchover, would need to suspend Mailman service
 - Groups.io support would need to activate domain name change their end to complete switchover
 - Out of our hands - could be for an indefinite period
- Once a private group is created, cannot make public later
 - Makes migration testing more difficult
- Despite multiple queries on the above, **no response from groups.io support**
- Creating an evaluation Premium license didn't help much
 - e.g. Not able to trial "Direct Add" feature to manage user lists ourselves
- => Very low confidence from Linaro IT that we could make this a seamless experience

Options

1. Just pay for first month(s) of enterprise license and see if that activates support
2. Drop “seamless migration” requirement and create hard migration plan (may not require enterprise license)
3. Drop groups.io and live with Mailman (default)
4. Drop groups.io and look for other options
5. Something else?